

Improving quality and reducing costs with 360° Policy documents

Yara Praxair is one of Scandinavia's leading suppliers of industrial gases servicing a number of different industries. Policy documents are crucial to the daily operations of Yara Praxair since the company is subject to strict laws and requirements and must ensure that employees are at all times up to date on applicable regulations. Previously, the company managed its policy documents manually, which made it difficult to have full control of them at all times.

"We had about 1,300 policy documents just in Norway alone, and about 2,700 globally. The way we kept track of whether employees were up to date regarding policy documents was to have all managers keep folders about their employees, and manually check off who had read what. Due to the manual nature of the task, modifications to documents were not entered until the next departmental meeting and this required a lot of effort on our part," says Mette Krebs, project manager and systems owner of Business 360° at Yara Praxair.

Saving 800 man-hours a year

It became apparent that the company needed a dedicated system for maintaining its policy documents. Within a short time of the rollout, preliminary estimates show that the company will save about 800 man hours a year by converting to a fully electronic system. Moreover, it provides improved control and quality. They had already implemented Business 360°, so they decided to get the add-on modules 360° Policy documents and 360° Document Distribution. Quality Manager Dag Haugedal explains:

"It was clear to us that we needed a system that didn't just manage documents but would also function as an everyday support tool."



Customer

Yara Praxair

Product

Business 360°

Segment

Gas

About Yara Praxair

Yara Praxair is one of Scandinavia's leading suppliers of industrial gases. In addition, they supply everything within medical gases and specialty gases adapted to their customers' needs.

A user-friendly system

It can be a challenge to switch to a new system with new routines, especially when it involves a lot of employees. Mette worried about the amount of work associated with the switch to a new system, but her worry proved short-lived.

“It is an enormous task for us to switch from paper to an electronic system. A lot of things need to be in place. It was a huge task to plan groupings of documents and users, but once it was in place, the actual entry turned out to be a simple task. When everything was up and running, it pretty much ran by itself without any need for administration. The system is also easily understandable to the employees. Managers can easily keep track of who did what, and employees can easily keep updated on what they need to do. With a single click they can find exactly what they need to know,” explains Mette.

Proud of the new system

Dag explains that with the help of the new module they have now achieved a high degree of control over their policy documents, and that they now have a system they can be proud of.

“Looking back, I often found myself jealous of solutions that other businesses used, but not any more. Now I feel that we are further ahead than many,” he says.

In addition to the labor savings the new system provides, it is now also easier for Yara Praxair to comply with the requirements they are subject to, and Dag thinks that is just as important. He explains:

“If we didn’t have the kind of system we have today, we would not have been able to comply with the laws and requirements we are subject to. It’s hard to put a value on it, but it means a lot to us.”

With the help of 360° Policy documents and 360° Document Distribution, it is now easier for Yara Praxair to comply with laws and regulations the company is subject to. At the same time, it has created a safer and more efficient workplace.



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